

## PREVENTION

One way to protect our carpets is to prevent outside dirt from getting in, so we recommend the use of doormats to create a physical barrier to retain dust particles. Please note that dark coloured carpets tend to hide dirt more easily than light coloured carpets. If your rug is to be used underneath furniture, it is recommended that pads are placed at the base of the furniture legs or that they are moved from time to time to prevent damage to the structure from continuous wear and tear.

## REGULAR CLEANING

It is recommended to use the sprayer once or twice a week depending on the amount of traffic on the rug. The power should be appropriate for the rug material, medium to low power is recommended to avoid excessive wear. It is preferable not to use robotic vacuum cleaners due to the reduced control of the machine.

Regular use of the vacuum cleaner and immediate removal of spills that cause stains can help to keep the carpet in good condition for longer. Using James Interior Cleaner as directed can help keep your carpet looking perfect. Spray James Interior Cleaner onto a dry white cotton cloth and wipe the area with wide, gentle sweeping movements. If the cloth becomes soiled, repeat the process with a new, clean cloth until you can see no more dirt coming out of the rug.

## STAIN TREATMENT

### 1. ACT IMMEDIATELY

Most fresh stains can be removed with water alone if you act quickly. Remove solid residues with a spoon and place a damp white cotton cloth (dipped in cold running water and wrung out well) over the stain, without moving it, until it is completely dry. If the cloth continues to absorb moisture from the stain, replace it. If the cloth is still absorbing moisture from the stain, replace it with a new cloth until it stops absorbing. Then hold it over the stain until it is completely dry.

### 2. DETAILED TREATMENT

If the stain remains after this step, follow the instructions for fresh Staindisc Stain, depending on the stain. Treat the stain with a clean white cotton cloth, working from the outside inwards to prevent the stain from spreading.

### 3. STUBBORN STAINS

Remove stubborn stains with help of James Staindisc Stubborn Stains.

**Before applying any products (even water), always test it in a discreet area of your rug to determine colour fastness and material resistance.**